BSES

BSES Yamuna Power Limited

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प्र. एवं नि., दि.वि.वि. II
दिनांक 07/10/15
हस्ताक्षर
प्राप्त

Ref No: RA/15-16/BYPL/ 201

Date: 08th Oct 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices for Aug'15 (Provisional).

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of Aug'15 are being submitted herewith (enclosed as Annexure – 1).

Thanking You
Yours faithfully,

For BSES Yamuna Power Ltd.

Abhishek Srivastava

Manager Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for Aug-15

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	August-2015		Total cases Received/ Reported (A)	Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	53677	158	53835	99.71%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	565	6	571	98.95%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	5	0	5	100.00%
			5	0	5	100.00%
4	Period of Scheduled Outage					
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	60	0	60	100.00%
	Restoration of supply by 6:00 PM		56	4	60	93.33%
5	Street Light Faults					
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	3598	10	3608	99.71%
	Replacement of fused/defective unit					
6	Continuity Indices					
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.15672			
	SAIDI		0.17713			
	MAIFI		0.00000			
7	Frequency Variation	To maintain supply frequency within range as per IEGC				
8	Voltage Unbalance	Maximum of 3% at point of commencement of supply				
9	Percentage Billing Mistakes	Not exceeding 0.2%	476	17	1477150	0.03%
10	Percentage Faulty Meters	Not exceeding 3%	1156	13	1477521	0.08%